Mid-Wisconsin Bank
The Case Study

Carmen Thiede wanted a trusted solution for easy and reliable testing of their systems.

BUSINESS CHALLENGE:

Headquartered in Medford, Mid-Wisconsin Bank maintains approx. 19 servers (physical & virtual) in its main office with additional servers in its 13 retail offices located throughout central and northern Wisconsin. The bank was solely using Symantec Backup Exec for backups, but found the process of restoration to be cumbersome and time-consuming. Mid-Wisconsin Bank needed a solution that would ease the backup process, and offer a reliable disaster recovery option that could quickly recover server applications and data, as well as offer server hardware redundancy should a large natural disaster or single system failure occur.

THE SOLUTION:

The bank evaluated Exagrid, LiveVault, D2D and Quorum solutions. While Exagrid and D2D eliminated the labor-intensive tape process, they didn't offer quick recovery of server applications and hardware—which is similar to LiveVault, since it also requires a lengthy recovery time to restore/rebuild servers.

Mid-Wisconsin Bank chose the onQ Site Recovery Appliance from Quorum because onQ offers instant recovery of the bank's critical data and loan/trust applications should a disaster occur and is very easy to use. The bank also likes onQ's unique ability to easily conduct tests of its systems, which is a requirement of the bank's disaster recovery plan.

BUSINESS BENEFITS:

- Reduces recovery of data/applications from 1+ week (~10 servers) with previous system to less than 1 hour with onQ.

- Ability to easily conduct required testing of one server/month, by shutting down production server & instantly bringing up users on onQ.

- Proof (via testing) that systems will work in event of a disaster.

- onQ's ability to do file-level restore, reducing time from 1 day to 5 min.

- Ability to grow; future plans to protect bank's phone system via onQ.

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