

Kanner & Whiteley, LLC

The Case Study

Kanner & Whiteley updated their Disaster Recovery solution using onQ to instantly restore data and applications in the event of any failure.

BUSINESS CHALLENGE:

Kanner & Whiteley LLC, an environmental law firm, had several aging Novell servers whose hard drives were slowly starting to fail making the possibility of a hardware failure an ever-present reality. In addition, while the company was fortunate to have survived Hurricane Katrina unscathed, the likelihood of future natural disasters remained high. Restoration with existing backup was slow and difficult to test, and the firm needed the ability to instantly recover data and applications should a flood, system failure, or other disaster occur.

THE SOLUTION:

The firm replaced its Novell servers with Microsoft servers running key applications including Worldox, Summation, Equitrac, and Exchange. After looking at two alternatives, the firm chose the onQ Site Recovery Appliance due to its ease of use, ability to instantly restore data and applications in the event of any type of failure, and attractive cost model.

BUSINESS BENEFITS:

- onQ keep critical servers “alive”; full recovery within minutes instead of days—particularly important when facing litigation deadlines.
- On-the-fly backup (no longer have to rely on tapes).
- “The peace of mind I now have is invaluable—it’s something I haven’t had in 7 years working here. Now I no longer have to deal with the stress and hassle caused by a down server or loss of data,” said James Pilet, IT Manager.

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JAMES PILET
IT Manager

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